# Friar First Day

Be ready for your first day of class with FRIAR FIRST DAY



Please find below the link to the FDC student experience video on YouTube.

FDC Student Video: <a href="https://youtu.be/1U9J9U\_gTJ8">https://youtu.be/1U9J9U\_gTJ8</a>

#### What is FRIAR FIRST DAY?

FRIAR FIRST DAY is a customized textbook rental program that can contain physical and digital material. This program addresses equitable access across the entire College by ensuring *all full-time, undergraduate students* are prepared for learning by the first day of class and to help them succeed in their classes. Students can choose to either pick up their order at the Bookstore, or to have their order shipped to them.

These orders may contain a combination of new, used, rental, and digital materials based on each individual student's class schedule.

"Rented" textbooks must be returned back to the Bookstore at the end of the semester to be recirculated for use in future terms.

#### How does FRIAR FIRST DAY work?

Students register for their classes. Thirty (30) days before classes begin, they will receive a "Welcome" email from the Bookstore with instructions and the ability to select their delivery preference. Textbook orders are fulfilled by the Bookstore. When the order is "ready for pickup" or has shipped out from the Bookstore, the student will receive another email with this updated status.

#### How do I access my digital materials?

Your digitally delivered materials will be delivered for your class within Sakai on the first day of class, or access will be available to you through a physical access card in your order. If your digital material is in the form of a physical access card, you will need to pick it up at the Bookstore in order to access your materials.

#### What happens if I ADD/DROP a class?

If you ADD a class to your schedule, you will need to submit a new order for this new course material. If you DROP a class, you may return your textbook(s) to the Bookstore with your receipt.

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You are responsible for the contents in your order. Once you pick up your order, please VERIFY the physical materials in your box to the invoice. If you are missing anything, or received the wrong material, contact the Bookstore immediately. If you wait until the end of the semester, we will not be able to help you.

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### Ordering Instructions

All Course Materials must be ordered through our website.

Visit our website at <u>www.providence.bncollege.com</u>.

Full-time, undergraduate students will be able to access their course materials two (2) ways:

- 1. Thirty-five (35) days before the beginning of each semester, students will receive a "welcome" email, which automatically links them to their course list, showing them their course materials. Students will be able to submit an order through a link in this "welcome" email. Once they submit their order, students will no longer be able to access their email link again.
- 2. Students can visit our website and click on the FRIAR FIRST DAY/RESERVE NOW link.
  - Select **pickup/delivery** option.
  - Enter your **telephone** number.
  - Accept our rental terms and the two (2) bubbles.
  - Submit your order.

Submit your order in four (4) easy steps!

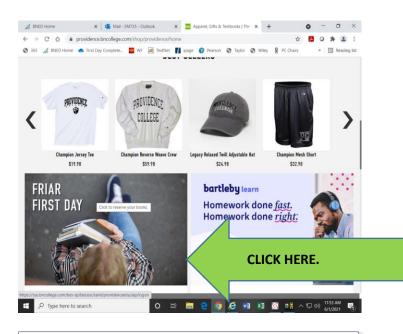
- ✓ If using a mobile device, please scroll to the bottom of the page and click "View full site" [visible as small BLUE letters].
- ✓ If you are already logged into your FRIARS email, it will automatically "sync". If not, it will ask you to do so.
- You will know your order went through with you see "Thank you for your order."



## Helpful Tips:

If you encounter problems, try clearing whatever browser you are using (Safari, Firefox, Chrome) of cookies. If you don't know how to "clear your browser", do a Google search - you'll find instructions. That might let you log in.

Switching browsers may help, too!



**Still cannot sign on?** If you clicked an emailed link on a mobile device and it is opened up within the PC Bookstore app, this won't work. Please open in a browser window, or try to submit your order on another device.